



City of New Bedford  
Jonathan Mitchell, Mayor

# Keep New Bedford Graffiti Free

## Report Graffiti, Pot Holes & Untrimmed Trees in 9 Easy Steps Using NB Connect



1.



Download the App by searching "Commonwealth Connect" & then enable current location

2.



Tap "My Profile" to log in to your personal account  
First time users tap "switch to register" to create an account

3.



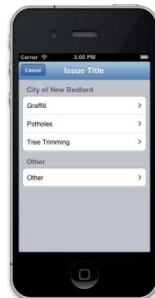
Enter a display name, your email address & password to create an account

4.



Tap "Report" to report the issue

5.



Select "Issue Title" and select the issue from the list of options

6.



Type the address and any additional information

7.



Tap on the image icon to upload a picture or video of the reported issue

8.



Select "Submit" to submit issue or you can submit it anonymously

9.



Your issue has successfully been reported!